

1 What are Cookies?

- 1.1 "Cookies" are small pieces of information that are stored by your browser on your computer's hard drive.
- 1.2 Cookies can be read by the website on your subsequent visits. The information stored in a cookie may relate to your browsing habits on the web page, or a unique identification number so that the website can "remember" you on your return visit. Like most websites and applications, we use cookies to keep track of your activity and enhance your experience. Generally speaking, cookies do not contain personal information from which you can be identified, unless you have furnished such information to the website.
- 1.3 We also use cookies to assist us in the fight against fraud or malice.

2 Types of Cookies that Fire Financial Services Limited use

Necessary	These cookies are essential in order to enable you to move around websites and use the websites' features, such as accessing secure websites or secure areas of websites. Without these cookies, services you have asked for, like, online support, cannot be provided.
Functionality	These cookies allow our websites to remember choices you make (such as your preferred language) and provide enhanced, more personal features. These cookies can also be used to remember changes you have made to text size, fonts and other parts of web pages that you can customise. They may also be used to provide services you have asked for such as watching a video or commenting on a blog. Other examples include cookies that keep track of your progress when filling online application forms.
Performance	These cookies collect information about how a visitors use a website, for instance, which pages visitors go to most often, and if they get an error message from web pages. These cookies don't collect information that identifies a user. All information these cookies collect is aggregated and therefore anonymous. Fire Financial Services Limited and affiliates, use third-party analytics cookies for this purpose.

3 How to disable cookies

- 3.1 If you wish to disable these cookies, the "help" section of the toolbar on most browsers will tell you how. However, if you set your browser to disable cookies, you may not be able to access certain areas or features of our applications or website(s).